



## Frequently Asked Questions

### 1. Why do I need a shoe tag?

Your shoe tag is your proof of membership. Please wear it on your tennis shoe at all times while at the Club facilities.

### 2. When is the Club open?

The facilities are open every day from 7 am to 11 pm, from March 15 to November 30, weather permitting.

### 3. How do I turn the lights on?

The lights are located under the green storage cabinets on the right side, near the entrance gate. There are 2 sets of buttons – the first set of buttons on the right-hand side are for Courts 1, 2, and 3 and the second set of buttons are for Court 4. The green button turns the lights on and red button turns them off. Please do not turn off the lights when you leave the courts, they will shut off automatically at 11:00 pm.

### 4. The courts are all busy when I arrive at the Club. How do I get a court to play?

The Club allows Members to book one court online and two courts at the Club. The fourth court is reserved for the Tennis Director's Programs. Please ensure you follow the court booking policies outlined on the website [here](#). As a reminder, Members are only permitted to make one court booking a day at the Club.

### 5. Are there rules I should be aware of as a Member?

Members are expected to follow general tennis etiquette rules, which are outlined in the Tecumseh Tennis [Club's Code of Conduct](#). The Code of Conduct and Conflict Resolution Process is posted on the [website](#) and on the bulletin board at the Club. Please respect the rules so that all members can enjoy the facilities.

### 6. What are the restrictions, if any, during the COVID-19 pandemic?

The Tecumseh Tennis Club will be following the Provincial and City mandates/guidance as they relate to the ongoing pandemic. Currently, the Board recommends all Members practice responsible social distancing while at the Club. Wearing a mask at the Club while not on court is at the discretion of each Member. Please be respectful.

### 7. Are there washroom facilities at the Club?

The Club has a portable washroom facility at the Club, which is regularly maintained.

**8. Can I drink the water from the tap?**

Yes, municipal drinking water is provided by the tap near the entrance to the Club.

**9. Does the Club have a Lost and Found?**

There is a blue bin in the sheltered area for lost and found items.

**10. What can I do with my used tennis balls?**

You can donate your used tennis balls by placing them in a blue bin within the sheltered area. These tennis balls may be used by other Members or for lessons and clinics.

**11. Who owns the Club?**

The Tecumseh Tennis Club is a city-owned community tennis club. It is a volunteer-run, not-for-profit facility and the membership fees are used to operate and maintain the Club.

**12. Who is in charge of the Club?**

A volunteer Board of Directors is responsible for management of the Tecumseh Tennis Club.

**13. How do I contact a Board member with an issue or question?**

If you have any questions or concerns, the Board can be contacted by [email](#).

**14. How do I enrol in tennis lessons or clinics?**

Contact the Club's Tennis Director, Steve Theodoropoulos, by [email](#) for information on lessons and clinics. Additional information and registration forms for his programs can be found [here](#).

**15. How can I meet players at my level?**

Members are encouraged to participate in Club programs such as round robins and tennis ladders. You also can contact Steve Theodoropoulos, the Club's Tennis Director by [email](#) and he can arrange to provide you with a rating based on the Tennis Canada player rating [guide](#).

**16. Do you have daytime round robins?**

Daytime doubles Round Robins are held Mondays and Wednesdays from 9-11 am. Players of all skill levels are welcome and there is no need to sign up in advance to participate.

**17. Do you have evening Round Robins?**

Evening doubles round robins are held Tuesdays and Sundays from 7-10 pm. Online sign-up is required to participate (same day sign-up) for the evening Round Robins and they are divided into skill level, with one 90 min session for 3.0 and below players and one 90 min session for 3.0 and above players. If you are unsure of your skill level, please contact our [Tennis Director](#) for an assessment.

**18. Does the Club have a tennis ladder?**

The Club has two tennis ladders: a Doubles ladder (any gender welcome); and a Singles Ladder (any gender welcome). Contact Heath Allen by [email](#) if you would like more information.

**19. Does the Club have any competitive teams?**

Yes, the Club has a Division 4 team in the Lakeshore League. The team plays their home matches at the Club using all 4 courts on Wednesdays from 7 pm to 10 pm and away matches at another club in the lakeshore region from Mississauga to Hamilton. Check the [Club calendar](#) to find out when the home matches are scheduled and when the Tecumseh Tennis Club courts will be unavailable for casual Member play.

**20. How do I know when Club programming is offered?**

The Club has a [calendar online](#), which provides a schedule of Club activities. You can also check out the [Announcements page](#) on the website for the latest news.

**21. I am new in the area and would like to get involved with the Club. Who should I contact?**

Please contact Russ Ford, Club President, by [email](#).