



Tecumseh Tennis Club Code of Conduct

Purpose: Tecumseh Tennis Club (“TTC”) strives to preserve a pleasant and respectful environment both on and off the court, so that (a) all club members can use and enjoy the club’s facilities, and (b) all members of the TTC Executive Board, tennis director, staff and volunteers, can operate the club effectively and to the fullest extent for the benefit of its members and the community.

This Code of Conduct applies to all club members, guests, members of the TTC Executive Board and tennis director, staff and volunteers (collectively, “TTC Members”). The following are principles to which all TTC Members must adhere:

- Be respectful of all TTC Members; respect toward others regardless of age, gender or sexual orientation, race, culture or religion; and respect for all club property and facilities.
- Adhere to the Ontario Human Rights Code, as amended.
- Inappropriate language and/or aggressive behaviour or any form of bullying will not be tolerated; carefully listen, consider and respect the opinions of other TTC Members.
- Harassment will not be tolerated. Do not engage in a course of vexatious comment or conduct that is known or ought reasonably to be known to be unwelcome. Harassment may include: (a) written or verbal abuse, threats, or outbursts; and (b) disparaging, condescending or patronizing behaviour to undermine others or adversely affect working conditions.
- In addition, members of TTC Board and tennis director should (a) represent the interests of TTC and all club members, (b) exercise due care, diligence and skill, which may include researching, seeking outside expertise and evaluating and discussing alternatives in a respectful manner before arriving at any management decision, (c) keep TTC Board discussions confidential, (d) not use TTC or position on TTC for personal advantage, and (e) embody qualities of courtesy, congeniality and enthusiasm for TTC.

Anyone who fails to follow this Code of Conduct may be grounds for loss of membership privilege and/or any affiliation with TTC. The TTC Board will at its discretion determine the appropriate sanction(s). Any sanction imposed may be appealed in writing to any member of the TTC Board. The TTC Board’s decision in matters of discipline is final.

Additional Code of Conduct for Club Members

- 1 Membership required. All courts are reserved for the exclusive use of TTC Members.
- 2 Shoe tags must be worn at all times as proof of membership.
- 3 A guest may visit a maximum of four times per season and must always be accompanied by a club member.
- 4 Court hours: 7 am – 11 pm.
- 5 Court 1 and Court 2 are available on a first-come first-serve basis. Court 3 can be booked online. Courts are available for 60 mins for singles (2 players) or 90 mins for doubles (4 players).
- 6 Players must follow the booking rules and policies for each court as outlined on the TTC website (tecumsehtennisclub.com).
- 7 Scheduled events are given priority; however, courts are available for casual play if an event finishes early.
- 8 Court 4 is booked with priority for the Tennis Director's lessons/clinics.
- 9 The Sign-Up Board next to the entrance to Court 4 will indicate when lessons/clinics are scheduled for the day. If Court 4 is free, Members are welcome to use this court and follow the first-come first-serve booking rules in place for Court 1 and Court 2. Private lessons and clinics always take priority over casual play on Court 4. If the Tennis Director needs immediate access to the court for any reason, the Members using Court 4 must vacate.
- 10 Loud, abusive, or profane language, racquet throwing, or hitting balls indiscriminately is prohibited.
- 11 Court etiquette and respect for other members is required at all times.
- 12 Shirts must be worn at all times.
- 13 Wait until a point is over before walking behind a court where a match is in progress.
- 14 To retrieve a ball from another court or to return a ball to another court, wait until the players have completed a point.
- 15 Ball hoppers and baskets may not be used when members are playing on adjacent courts or during club events, except by TTC professionals running programs. Practice baskets may be used during low occupancy times, when not in conflict with events, clinics, camps, or lessons. An individual Member cannot book a court to practice serving but may use an open court for this

activity. The court must be vacated by the individual Member if other Members arrive to play. Ball machines are not permitted at TTC.

- 16 Only TTC Pro team coaches, under contract with the TTC tennis director, may use courts for coaching, training, or pro sparring with members.
- 17 Courts are for tennis use only. No bikes, skateboards, roller blades or scooters.
- 18 Dogs are not permitted inside the tennis club.
- 19 Use the bike racks provided outside the gate.
- 20 Members assume all risks in using facilities.
- 21 Members must ensure that the court is left tidy, no balls are left on the court, and garbage, including ball can lids, is properly disposed of.
- 22 Close the gate behind you when you enter and leave the courts.
- 23 TTC Executive Board holds the right to cancel membership if rules are not adhered to.